

Jay Ross, Board Attorney

K. Mark Parnell, Board Attorney



Russell J. Heidelberg, Chairperson
Earnestine Moore, Vice Chairperson
Beverly P. Bunch, Secretary
Eloise Hamilton Member
Cherry Doyle, Member

Account Origination (New Service):

Bring the following into the main office: Minimum age for service is 19 years old

Residential: Social Security Card and one of the following forms of I.D: Current Driver License or Non-Driver License Identification Card, OR Federal Issued Identification w/ photo (ex. Passport, military I. D.)

Renters: Current signed lease agreement from the Landlord with their: Name & property address, move in/out dates and contact phone number(s).

Home/Property Owners: Property Deed or Warranty Deed. (With the deed you must complete a set meter form if address is not listed on deed.)

Businesses/Commercial Properties: Current lease agreement or Deed, Articles of Incorporation/Organization), Company Tax I. D., Current I.D.

*** Any representative of the company besides a named member must have a letter of permission from company and their current I.D

Cost for Services: (Fees below will be in addition to any old bills the customer owes)

Account Origination Fee (Non-Refundable):

Residential: \$154 .50

Commercial: \$257.50 *

Commercial w/10 or more: -\$51.50

*Commercial Renters with 10 or more properties (must be able to provide proof for properties owned)

Reconnect Service:

Non-Pay: All balances must be paid in full including a service fee

\$ 61.80 -Next Day Service Fee (The next business day after all balances have been cleared)

\$ 82.40 -Same Day Service Fee (Priority)

Disconnect Service:

Account Holder: Current I.D.

Representative: I. D for account holder and representative and a letter of permission

If account holder is deceased -Current I.D. for person disconnecting the service and a copy of the death certificate or obituary of the deceased.