



Water/Wastewater Service Agreement

I understand a service technician will be sent to my home to provide/restore my service. It is my responsibility to ensure all water outlets such as faucets, washing machines, dishwashers, etc. are turned off. Failure to do so may result in damage to the property for which the PWWSB and/or Severn Trent will not be held responsible.

It has been explained to me if there is any indication water is on and no one is on site at the time the service technician arrives, the service will not be connected/reconnected.

It will be my responsibility to call customer service requesting for a service technician to come back to the site and I will be charged an additional fee of \$60.00 for the second visit.

Customer Name: _____

Customer Account Number: _____

Site Address: _____

Contact Phone Number: _____

Services Will Be Restored: Same Day Next Day

Customer Signed: _____ Date: _____

CS Representative: _____ Date: _____